

PURCHASING DETAILS

Please complete and retain the following information upon installation of your Crimsafe product:

Company that you purchased your Crimsafe product from:

.....

Address

.....

.....

City/Town

State

Installer/Company Contact.....

Phone number.....

Quotation/Job Number.....

Date installed

I understand the terms and conditions outlined in the warranty details

Signed

Date

Keep this Warranty/Care Guide along with your **original invoice** as proof of purchase in a safe place. Should you need to make a claim, **these items will be required.**

"Beat more burglars with the only security mesh that uses Screw-Clamp™ technology."

PRODUCT INFORMATION

CRIMSAFE WASH AND WAX

A high quality Crimsafe cleaner designed specifically for regular cleaning of Crimsafe frames and mesh



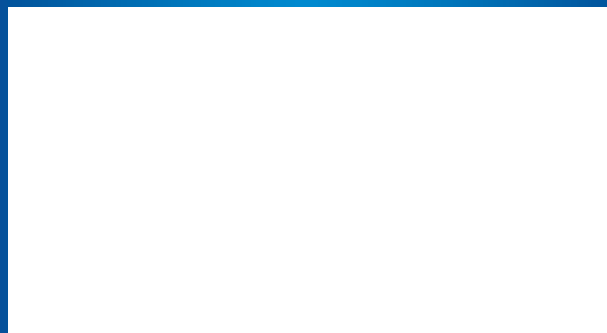
CRIMSAFE STAIN CLEAN

A heavy duty Crimsafe mesh cleaning product designed specifically for the removal of stubborn stains

For information on the full range of Crimsafe Systems including:

- Hinged & Sliding Security Doors
- Security Window Screens
- Safe-S-Cape® Keyless Fire Exits
- Patio Enclosures
- Commercial Security Screening
- Cyclone Screening
- Tamper Resistant Fasteners

Contact your local Crimsafe Licencee



WARRANTY & CARE GUIDE

"Beat more burglars with the only security mesh that uses Screw-Clamp™ technology."



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PROUDLY AUSTRALIAN OWNED AND MANUFACTURED

PROTECTING YOUR INVESTMENT

Thank you for choosing Crimsafe Security products.

Crimsafe Security Systems employs the latest technology in products, manufacturing and coating methods, carefully crafting and manufacturing your product using the finest materials to ensure a long and trouble free life.

These easy to follow instructions for product care will assist you to keep your Crimsafe products looking and working like new for years to come.

*Please retain this Warranty and Care Guide, **along with your original Invoice** as proof of purchase. Should you need to make a claim on the product, these items will be required.*

Crimsafe Security Systems has a network of registered Licensees throughout Australia and New Zealand. Our registered Licensees are trained and equipped to service your Crimsafe product.

If you have any concerns regarding your product please contact the Licensee where your purchase was made.

All information, illustrations and specifications in this guide are based on the latest product information available at time of printing. We reserve the right to make changes at any time without notice.

“If it’s not Crimsafe, it’s not crim safe”

CARE GUIDE

At the heart of your Crimsafe Security product is our Tensile-Tuff® woven high tensile 304 grade stainless steel mesh, surrounded by architectural grade aluminium framing. Crimsafe mesh is highly corrosion resistant, however all meshes can act as a filter, trapping airborne dirt and impurities. Staining of the mesh coating caused by a combination of salt, moisture and airborne impurities may result in reddish marks (common airborne impurities) or ‘fluffy’ white marks (salt build up). It is therefore essential that routine maintenance occurs so as to keep the product in pristine condition and proper working order, as outlined in the following table.

Warning: Failure to comply with this cleaning schedule will void the Crimsafe product warranty.

ENVIRONMENT	DESCRIPTION	CLEANING INTERVAL
Mild	More than 10 km from beachfront or sheltered bay	Every 6 months
Moderate	1 km to 10 km from beachfront or sheltered bay	2 to 3 months
Marine	500m to 1 km from beachfront or 100m to 1 km from sheltered bay	2 to 4 weeks
Severe Marine	Within 500m of beachfront or within 100m of sheltered bay	1 to 2 weeks

Notes:

1. Beachfront refers to breaking surf causing airborne moisture
2. Sheltered bay refers to calm salt waters not experiencing surf conditions
3. Fresh water lakes are not considered high risk areas
4. Heavy industrial areas can be considered marine environments
5. The recommended maintenance intervals provided here are for general guidance only
6. Some installations may require extra maintenance due to local environmental conditions

Regular maintenance involves a wash down of frames and mesh with Crimsafe Wash and Wax (or a regular car wash and wax) in warm water using a soft bristle brush (banister brush), followed by a clean water rinse.

If stubborn marks occur, the use of Crimsafe Stain Clean in accordance with the directions for use on that product, should aid stain removal.

WARRANTY

Crimsafe Security Systems warrants to the **original purchaser** of the Crimsafe Security Product that the Crimsafe Security Product purchased will be free from defects in materials supplied by Crimsafe Security Systems under conditions of normal use for a period of ten years from the date of installation. This warranty is not transferrable.

This warranty does not apply to any accessory products that are fitted to the Crimsafe Security Products, including (without limitation) any locks, handles, rollers, hinges and doors closers. These accessory products may be covered by warranties supplied by the relevant manufacturer or supplier of those accessory products.

The obligation under this warranty is limited to repair or replacement of the product or components found to be defective by Crimsafe Security Systems or their duly appointed representatives.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonable foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty does not cover defects or damage caused by matters outside of the control of Crimsafe Security Systems, including (without limitation) accident, alteration of the product in any way, fire, abuse, misuse, wear and tear or failure to follow our instructions with respect to cleaning or maintenance.

Under this warranty Crimsafe Security Systems shall not be liable or responsible for incidental or consequential damages or for any other direct or indirect damage, loss, cost, expense or fee.

The benefits conferred by this warranty are in addition to all other rights and remedies which the purchaser has under a law in relation to the goods to which this warranty relates.

All claims under this warranty should be made in the first instance to the original Crimsafe Licensee that supplied and installed the Crimsafe products.

In order to prolong the life of the Crimsafe product and maintain your rights under this warranty, you must follow the care and maintenance advice set out within this brochure.

